Customer Contract

Customer Contract with effective date: _____, 2026

This ("**Agreement**") is made the date stated above ("**Effective Date**") between: -

(1) Proactis Limited, a company registered in England under company number 3182974, whose registered office is at 1st Floor, Riverview Court, Castle Gate, Wetherby, West Yorkshire, LS22 6LE ("**Proactis**"); and

(2) _____, a company registered in _____ under company number _____, whose registered office is at _____ (the "**Customer**").

This Customer Contract incorporates the following, the relevant version of each of which is published on our website:

	Incorporated?
Master Subscription Services Agreement	**Yes**
Licensed Product Terms	**Yes/No**
Maintenance and Support Terms	**Yes/No**
Professional Services Terms	**Yes/No**
Invoice Capture Managed Service Terms	**Yes/No**

COMMERCIAL TERMS

Item	**Description**	**Price (£)**
Licensed Product and License Fees		
License Type	Subscription License with Initial Term of ____year(s)	
Licensed Software and Modules Description	Description _____	
Capacity	[___] Named Users	
License Fee	Annually in Advance starting on the Effective Date and paid by Standing Order	£_____
Hosted System	[___] Yes or [___] No (tick one)	

Hosting Fee:	Annually in Advance starting on the Effective Date and paid by Standing Order	£_____
Data Fees:	Annually in advance starting on the Effective Date (Charge is based on an initial data level of GB per annum. Additional Data Fees will be payable at the rate of £50 per GB per annum if this initial level is exceeded, such additional Data Fees to be payable from the point at which the initial level or any subsequent revised level is exceeded) and the Standing Order will be adjusted to reflect the changes.	£_____
	TOTAL FOR INITIAL TERM	£_____

Professional Services		
Number of Professional Services Days Required	**Day Rate**	**Total Cost**
_____	£_____	£_____

Invoice Capture Managed Service		
Committed Minimum Annual Volume	**Price per Invoice**	**Initial Period**
_____	_____	_____

The required Data Protection information related to clause 2.6.2 of the General Terms & Conditions can be requested from **compliance@proactis.com**

proactis

Customer's Principal Contact
Name:
Address:
Telephone Number:
Licensed System Location(s) if Not a Hosted System
Address:
Address:

Agreed, including the referenced documents, for and on behalf of: -

Customer:

_____

By: _____

Name: _____

Title: _____

Proactis:

Proactis Limited

By: _____

Name:_____

Title: _____